
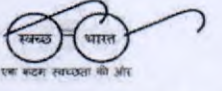


दक्षिण पूर्व मध्य रेलवे

	कार्यालय प्रधान मुख्य वाणिज्य प्रबंधक बिलासपुर (छग)-495004	
सं.सी/एसईसीआर/एचक्यू/टीसी पॉलिसी/एचएचटी/23/1872		दिनांक: 15.12.2023

Sr.Divisional Commercial Manager  
South East Central Railway  
Bilaspur, Raipur & Nagpur

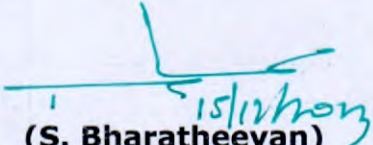
Sub: Enhancement of HHT application- Enablement of QR code-reg.  
Ref: Dy.CCM(PTS)/NDLS letter no.CAO/PTS/144/PAN India/Impl. of HHTs/  
2022 Dtd.30.11.2023.

Reference above, enclosed please find herewith a letter received from  
CAO/PTS/NDLS regarding enablement of QR code in HHT application.

Moreover, CRIS has also informed that most of the issues/discrepancies  
highlighted earlier by zonal railways have been resolved. The remaining issues will  
be resolved as per the timeline mentioned by CRIS.

It is hereby advised to issue necessary guidelines to all concerned to  
promote and encourage the acceptance of payment through QR code in HHTs  
provided to Ticket Checking Staff as it is more secure, easier and convenient for  
passengers.

Encl As above.

  
(S. Bharatheeyan)  
Asstt. Commercial Manager (HQ)  
For, PCCM/SECR/BSP

I/102864/2023

E-1281451

Office of Chief Administrative Officer/ PTS  
State Entry Road, IRCA Building,  
New Delhi 110055

संख्या-**No:** CAO/PTS/144/Pan India/Impl. Of HHTs/2022दिनांक: **Dated:** 30 November 2023

**Principal Chief Commercial Manager (s)**  
(All Zonal Railways)

**Subject: Enhancement of HHT application - Enablement of QR code - reg.**

**Reference:** GM/ PMS/ CRIS letters No. 2022/ CRIS/ NDLS-HQ/ PMS/ IMP/ HHT/ CLIENT/ 0318/ PT-1 dated 08.11.2023 and 14.11.2023.

The project of Hand-Held Terminals and computerization of TTE lobbies was launched to digitalize ticket checking functions over Indian Railways. For accepting digital payments from passengers the facility of accepting the same through QR code has been enabled in HHT application with effect from 09.11.2023. The User Manual for accepting payment through UPI QR Code is enclosed.

2. CRIS vide letter dated 08.11.2023 has also informed that most of the issues/ discrepancies highlighted earlier by the Zonal Railways have been resolved. A copy of the CRIS letter is attached. The remaining issues will be resolved as per the timeline mentioned by CRIS in their letter.

3. Zonal Railways may like to issue necessary guidelines to all concerned to promote and encourage the acceptance of payment through QR code in HHTs provided to Ticket checking staff as it is more secure, easier and convenient for passengers.

Encls: AA.

Digitally Signed by Sneha  
Ashish Roy (Ashish Roy)  
Dy. Chief Commercial Manager/ PTS  
For Chief Administrative Officer/PTS

Copy for information to:

1. CCM/ PM and PS, All Zonal Railways
2. ED (C&IS), Railway Board, New Delhi.
3. ED (PM), Railway Board, New Delhi.
4. MD (CRIS), Chanakyapuri, New Delhi.